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**SOUTHAMPTON CITY COUNCIL**  
**HEALTH OVERVIEW AND SCRUTINY PANEL**  
**MINUTES OF THE MEETING HELD ON 28 JANUARY 2016**

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Present: Councillors Bogle (Chair), Furnell (Except Minutes 25-27), Houghton, Noon and Tucker

Apologies: Councillors Parnell and White

Also in Attendance: Annabel Hodgson, Healthwatch Southampton

20. **MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)**

**RESOLVED:** that the minutes for the Panel meeting held on 26th November 2015 be approved and signed as a correct record.

21. **EMERGENCY DEPARTMENT PERFORMANCE**

The Panel considered the report of the Chief Executive of University Hospital Southampton NHS Foundation Trust updating the Panel on the performance of the Emergency Department (ED).

The Panel welcomed the improvements and progress made within the Hospital, but noted that the Trust had still failed to meet their 95% target.

In particular, the Panel noted changes made which included:

- introduction of the Emergency Department “pit-stop bays” at the end of November.
- Overnight consultant care cover Monday to Thursday with the aim of extending this to weekends as soon as possible.
- On site Psychiatric cover until 11pm.

The Panel also noted the following:

- Action to educate those who presented at ED on alternative services.
- The low number of actions outstanding on the remedial action plan.
- That whilst demand might have decreased the cases presenting were more complex.
- When compared to other university hospitals with trauma units in the rest of the country, the Hospital’s performance was below average.

**RESOLVED** that the progress made by University Hospital Southampton NHS Foundation Trust in achieving the 95% Emergency Department target be considered at the meeting of the Panel on 30 June 2016.

22. **UPDATE ON DISCHARGES FROM UNIVERSITY HOSPITAL SOUTHAMPTON**

The Panel considered the report of the Chief Executive of University Hospital Southampton NHS Foundation Trust and the Acting Director of Adult Social Care, outlining progress being made reducing complex discharges in the Hospital.

The Panel also heard from a Consultant Geriatrician from University Hospital Southampton on issues relating to care of the elderly and impact on discharges at the Hospital.

The Panel noted the good progress that had been made in many areas towards improving safe and timely discharge from hospital, and that the joint work that had been put in was starting to show its results in terms of the increasing number of discharges and improved operational position at the hospital. The Southampton system appeared to be performing better than the Hampshire system.

The Panel were informed of the remaining challenges including:

- There was a discharge target for Southampton of 13 per day.
- Issues around domiciliary care, in particular delays and capacity within domiciliary care agencies to support large packages of care which impacted on weekend discharges.
- Issues around weekend discharges and staffing in nursing and residential homes.

**RESOLVED** that an update on delayed transfers of care be provided for consideration at the meeting of the Panel on 30 June 2016.

#### 23. **ADULT SOCIAL CARE: KEY PERFORMANCE INDICATORS**

The Panel considered the report of the Acting Director of Adult Social Care outlining performance in Adult Social Care between April and December 2015 using the 12 Performance Indicators previously agreed by the HOSP.

Councillor Shields, Cabinet Member for Health and Adult Social Care was present and with the consent of the Chair, addressed the meeting.

The Panel noted that the 70% target for Adult Social Care enquires resolved at first contact had been exceeded for the first time in the current year and the changes in the Single Point of Access Team that contributed to this were highlighted.

It was noted that data regarding Adult Safeguarding was draft due to time delays - it was agreed that final figures for Quarter 3 be circulated to the Panel.

#### **RESOLVED**

- (i) that demand and satisfaction data (if available) together with the Key Performance Indicator set, be included in the final quarter performance report for consideration at a future meeting of the Panel;
- (ii) that the finalised quarter three performance for Key Performance Indicator 10, Adult Safeguarding enquiries, be circulated to the Panel when available; and
- (iii) that the situation of individuals who have completed self-assessment forms but received information or were signposted to alternative services, be reviewed by officers in Adult Social Care to identify satisfaction levels and whether their needs were met.

#### 24. **PUBLIC HEALTH GRANT REDUCTIONS**

The Panel considered the report of the Director of Public Health outlining the approach that the Council is taking in response to reductions in the Public Health grant.

**RESOLVED** that the Health and Wellbeing Board lead a fundamental review of public health in Southampton, in conjunction with the developing Health and Wellbeing Strategy, to identify how the significant resources available in the City can be used to address the endemic health inequalities experienced across Southampton.

25. **UPDATE ON "GETTING THE BALANCE RIGHT IN COMMUNITY-BASED HEALTH SERVICES"**

The Panel considered the report of the Director of System Delivery, NHS Southampton City CCG, providing the Panel with an update on the progress decommissioning the Bitterne Walk-In Services and the actions that were agreed at the CCG Governing Body and HOSP.

The Panel were provided with a verbal report on the outcome of the CCG Board meeting held on 27 January 2016 to consider the progress. The main conclusion was that Board would continue to monitor progress on a monthly basis as part of their wider performance monitoring process.

**RESOLVED** that the Panel be provided with both qualitative and quantitative information regarding the impact of the closure of Bitterne Walk-In Service for consideration at the meeting of the Panel on 30 June 2016.

26. **IMPLEMENTATION OF A NICE COMPLIANT FOOT CARE PATHWAY**

The Panel considered the report from NHS Southampton City Clinical Commissioning Group (SCCCG) informing the Panel of plans to implement a National Institute for Health and Care Excellence (NICE) compliant Foot Care Pathway. This provided an outline of the priority area "foot care" and described the case for change and the new model of service delivery.

In addition to representatives from the SCCC, the Panel heard from the Head of Podiatry at NHS Solent and a Consultant in Diabetes at University Hospital Southampton.

The Panel noted that education and prevention messages were key and that whilst rates for major amputations in the City were similar to the national average, those for minor amputations were significantly higher.

**RESOLVED**

- (i) The Panel recommended that the NICE compliant foot care pathway be implemented as soon as possible;
- (ii) that the implementation of the foot care pathway be considered at a future meeting of the Panel; and
- (iii) that information be circulated to the Panel regarding national and local plans and campaigns being delivered to raise awareness of diabetes and the health risks associated with it.

27. **MONITORING SCRUTINY RECOMMENDATIONS TO THE EXECUTIVE**

The Panel received and noted the report of the Head of Legal and Democratic Services setting out progress on recommendations made at previous meetings.

The Panel noted that the budget proposal had been withdrawn.